



(NCV) NATIONAL CERTIFICATE VOCATIONAL

DATE	SUBJECT	ACTIVITY
LEVEL 2		
17 – 18 June 2020	Hospitality Services	Topics 9: Preparing Room service
		Prepare room service in a hygienic, competent and organised manner, understanding the importance of completing the room service in the specified timeframes to maximise customer satisfaction

DATE	SUBJECT	ACTIVITY
LEVEL 3		
17-18 June 2020	Hospitality Service	Topic 8: Maintain a clean linen supply
		Receive linen deliveries and complete the necessary documentation and quality checks. Transport linen to and from storage area safely and hygienically. Store linen in accordance with organisational and quality control procedures